



# Meet Quality Standards on the Products You Produce

## Develop Tailored Solutions for Today’s Business Environment

### Implement Change Management that is Sustainable

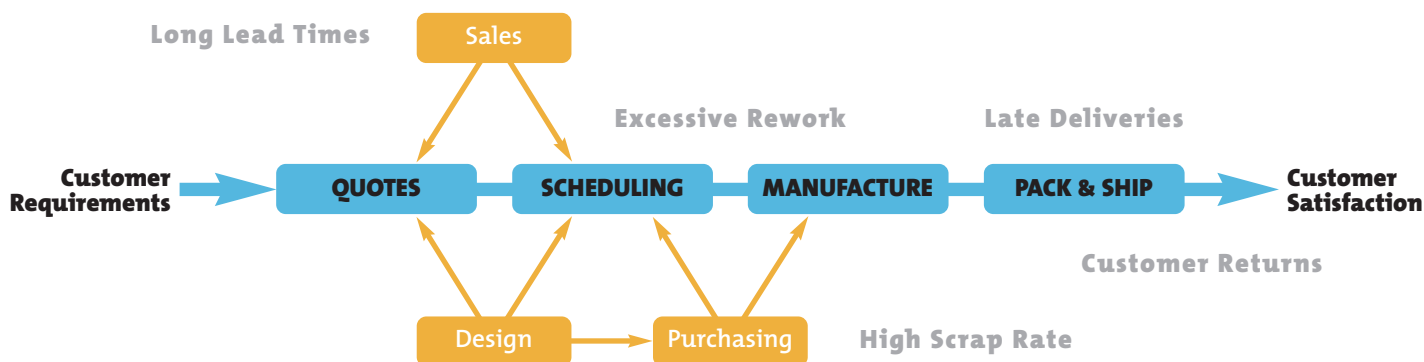
#### QUALITY SYSTEMS IMPLEMENTATION

Manufacturing success often depends on compliance to certain quality management standards as well as the quality of the products you produce. CMTC provides services to implement these standards and meet the certification requirements. We provide Quality System Implementation services to meet the following international industry standards:

- ISO 9001 General
- AS 9100 Aerospace
- ISO/TS16949
- ISO 13485 Medical Devices
- ISO 14001 Environmental Management
- ISO 22000 Food Safety
- ISO 17025 Test & Calibration Laboratories
- OHSAS 18001 Occupational Health and Safety (OH&S) Management System

#### QUALITY IMPROVEMENT

Anything less than excellent quality is a burden on a company’s customer relationships, profits, and employees. The graphic below illustrates typical manufacturing processes and interactions and some of the problems that can greatly reduce efficiency and productivity when those processes and interactions are not monitored and controlled with an effective Quality Management System.



CMTC’s quality management expertise is rooted in 20 years of direct industry experience in utilizing a full range of methodologies to implement solutions, reduce costs, measure the results, and sustain the improvements.

Applying specific process mapping tools to the whole organization allows us to provide tailored solutions targeted on your return on investment (ROI). CMTC will partner with you on short- and long-term quality improvement strategies and align our solution deliveries to your organization's needs that support your business strategy.

Improvements often also mean "change." The ability of your organizational culture to manage and sustain the changes made is key to sustaining and capitalizing on the improvements. CMTC Change Management Services will ensure the scope of change is effectively understood and managed.

## WORKSHOPS

As experienced solution providers we offer a range of training workshops specifically to support quality management initiatives and reinforce the quality message.

Our wide range of training includes the following:

- Internal Auditor Workshop
- The Process Approach to Management
- Quality Management System Awareness
- Six Sigma (see below)
- Root Cause Analysis & Problem Solving
- Quality Tools & Techniques
- Supplier Management
- Failure Mode & Effects Analysis (FMEA)

Contact us for the complete range of training services.

## SIX SIGMA & BLACK BELT SERVICES

Six Sigma Green Belt Certification	A 40-hour course that includes expert Black Belt support to assist each attendee to complete their first Six Sigma Project.
Black Belt Project Support	Our certified Black Belts and Master Black Belts can assist your Six Sigma team with improvement projects.
Process Variation Reduction	Our certified Black Belts and Master Black Belts can utilize advanced Six Sigma.

## GETTING STARTED TODAY

Contact us directly at 310.263.3060 and we will provide you with all the information you need to understand how Quality Management Services can benefit your business. Visit our website at [www.cmtc.com](http://www.cmtc.com) for more information about CMTC and other services we offer.

